

PRIVACY POLICY MODEL FOR MOBILE APPLICATIONS

This privacy policy governs your use of the mERP and Vantor software applications (“Application”) for mobile devices, created by XPANSA.

The mERP Application – is a uniquely designed mobile application for Odoo users. With mERP, you can gain full control and functionality of your desktop system (ERP) on your own mobile device. You can manage sales, create projects, communicate with staff, perform bookkeeping, and more.

The Vantor (formerly mERP Warehouse) Application – is for professional barcode scanners or mobile phones. This application helps you manage your warehouse in real time and works with your Odoo ERP on premise. You can receive, transfer, and deliver goods or take a physical inventory and more using a barcode scanner.

What information does the Application obtain and how is it used?

User Provided Information

The Application obtains the information you provide when you download and register the Application. Registration with us is optional. However, please keep in mind that you may not be able to use some of the features offered by the Application unless you register with us.

When you register with us and use the Application, you generally provide (a) your name, email address, age, user name, password, and other registration information; (b) transaction-related information, such as when you make purchases, respond to offers, or download or use applications from us; (c) information you provide when you contact us for help; (d) credit card information for purchase and use of the Application; and (e) information you enter into our system when using the Application, such as contact and project management information.

We may also use the information you provide to contact you from time to time regarding important information, such as required notices and marketing promotions.

Automatically Collected Information

In addition, the Application may collect certain information automatically, including, but not limited to, the type of mobile device you use, your mobile device’s unique device ID, the IP address of your mobile device, your mobile operating system, the type of mobile internet browsers you use, and information about the way you use the Application.

Does the Application collect information on the device’s precise, real-time location?

This Application does not collect precise information about the location of your mobile device.

Do third parties see and/or have access to information obtained by the Application?

Only aggregated, anonymized data is periodically transmitted to external services to help us improve the Application and our service. We only share your information with third parties in the ways that are described in this privacy statement.

We may disclose User Provided and Automatically Collected Information:

- as required by law, such as to comply with a subpoena or similar legal processes;
- when we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to a government request;
- with our trusted services providers who (1) work on our behalf, (2) do not have independent use of the information we disclose to them, and (3) have agreed to adhere to the rules set forth in this privacy statement.
- if XPANSA is involved in a merger, acquisition, or sale of all or a portion of its assets, you will be notified via email and/or a prominent notice on our website of any change in ownership or uses of this information and of any choices you may have.

What are my opt-out rights?

You can stop all information collection by the Application easily by uninstalling it. You may use the standard uninstall processes that may be available on your mobile device or via the mobile application marketplace or network. You can also request to opt-out via email at hello@merpapp.com.

Data Retention Policy, Managing Your Information

We will retain User Provided data for as long as you use the Application and for a reasonable time thereafter. We will retain Automatically Collected information for up to 24 months and thereafter may store it in aggregate. If you would like us to delete User Provided Data that you have shared via the Application, please contact us at hello@merpapp.com, and we will respond within a reasonable time. Please note that some or all of the User Provided Data may be required in order for the Application to function properly.

Security

We are concerned about safeguarding the confidentiality of your information. We provide physical, electronic, and procedural safeguards to protect information we process and maintain. For example, we limit access to this information to authorized employees and contractors with a need to know in order to operate, develop, or improve our Application. Please be aware that although we endeavor to provide reasonable security for information we process and maintain, no security system can prevent all potential security breaches.

Changes

This Privacy Policy may be updated from time to time for any reason. We will notify you of any changes to our Privacy Policy by posting the new policy on merpapp.com and informing you via email or text message. You are advised to consult the Privacy Policy regularly for any changes, as continued use is deemed approval of all changes. You can check the history of this policy by visiting merpapp.com.

Your Consent

By using the Application, you are consenting to our processing of your information as set forth in this Privacy Policy now and as amended by us. "Processing" means using cookies on a computer/hand-held device or using or touching information in any way, including, but not limited to collecting, storing, deleting, using, combining, and disclosing information, all of which takes place in Estonia. If you reside outside of Estonia, your information will be transferred, processed, and stored under Estonia privacy standards.

Contact Us

If you have any questions regarding privacy while using the Application or have questions about our practices, please contact us via email at hello@merpapp.com.